



IMPORTANT NEW HOME WARRANTY INFORMATION

Dear Homeowner,

Thank you for purchasing your new home from Aldebaran Homes, we truly appreciate your business. We take pride in the homes that we build and your satisfaction is our number one priority. This is why we are committed to providing you with the highest level of warranty service. We will complete your 90 day and 11 month warranty inspections and will coordinate the resulting work to ensure that your home is to the standards that we as your builder expect.

Now that you have taken possession of your new home and are getting settled in please review this brief overview of the process for getting warranty items corrected. Our third party warranty provider is "The Alberta New Home Warranty Program". Your home comes with a 1 year warranty on materials and workmanship items, 2 year mechanical delivery systems, 5 year building envelope, and 10 year structural (please visit <https://www.anhwp.com/> for more information). We address warranty items at two intervals throughout your first year in your new home, and will conduct a final inspection after 2 years if requested. The 90 day inspection and the 11 month inspection are opportunities to bring up concerns with your home and have them addressed. All warranty requests must be submitted in writing using our warranty request form. **In The event of an emergency please refer to the next page for contact information.**

Attached is our Warranty Request Forms. We have provided one for each inspection with an extra. Please fill out the form completely for each inspection. Include as much information as possible. Once the form is filled out please email it to the 2 addresses below with the subject line "Unit # - 90 Day/11 month Warranty Request":

warranty@aldebaranhomes.com

Within two weeks of sending in your warranty request form Aldebaran Homes will contact you to set up an inspection to review the items and schedule the required work. The inspection can occur Monday to Friday between the hours of 8am and 4pm. Inspections and work must be completed in normal lighting conditions. Once the inspection is complete follow up appointments will be subsequently booked to complete items. If at all possible we strive to schedule a trade day and have all required trades through on that day. When trades are scheduled to attend your home the following items are required to continue with the work:



- Someone over the age of 18 with the ability to sign off of the work completed must be present to allow access to your home and for the duration of the work.
- Remove all personal items from work areas.
- All pets must be isolated to an area of the house where work is not being performed

Important Warranty Contact Info For Legend of Legacy:

Aldebaran Homes; Customer Relations Manager: Ryan Goulard 403 998 9929

Aldebaran Homes; Project Manager: Mark Beler 403 804 5866

Emergency Contact Info: (24hr Emergency Assistance)

Plumbing Contractor; Cyclone Plumbing: 403 369 2290

Heating Contractor; Advantage Heating & Air Conditioning: 403 730-4544

Electrical Contractor; Kelmar Electrical Contractors: 1 877 638 2458

Please feel free to contact Ryan Goulard with any questions or concerns.

Thank you for taking the time to read and understand your warranty process. Welcome home!

Sincerely,

Ryan Goulard

Customer Relations Manager